

From: Chris Zappanti
To: Microsoft ATR
Date: 1/23/02 9:54am
Subject: Microsoft Settlement

I must voice my strong opinion against the current wording of the Microsoft Settlement. Microsoft is convinced it has never done a wrong, is doing no wrong, and will do no wrong in the future. Without a stringent and explicitly worded remedy they'll do exactly what they did before: skirt the issue, push past the spirit of the earlier remedy by parsing every word they can, or flat out ignoring what is not conducive to their behavior in the name of "consumers."

Microsoft, as part of the agreement, should be REQUIRED to admit in print its guilt on conduct where the courts have upheld already. If it brings them lawsuits tough luck - if they had chosen to play openly and fairly in the first place they would not be here.

Don't let them off the hook with a slap!!! Too many of us in this field tire of seeing them run rough-shod over companies who had the potential and/or product to solve a problem much more efficiently than Microsoft did, only to see them get run over when the product began to attract attention.

They're like a drunken babbling fool - a good slap to the head is the only way to get their attention.

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Thank you,
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